

UK Train Tickets

UK trains link all Britain and with Rail Plus you can save up to 60%.

All tickets are e-vouchers and instant purchase. Refund and reissue conditions are strict and to find out more please [click here](#)

The fares come in three types each with different conditions as below:

Anytime Fares

With these fares you can travel on any train at any time of the day, any day of the week on your chosen date of travel.

Off-Peak Fares

These tickets are priced lower than 'Anytime' fares, but are only available for travel on Off-Peak and Super Off-Peak services on chosen date(s) of travel. Remember, you can travel with all these tickets at any time on weekends and public holidays. However time restrictions apply:

They are valid any time at weekends, and after 10:00am on Monday-Fridays. They are also not valid on trains leaving London (or Reading, Watford, Luton or Stevenage) between 16:00-19:00 Mondays-Fridays.

Advance Fares

These tickets are single (one-way) tickets for selected journeys available in First Class and Standard Class, offering the best available price for each journey, discounts of between 15% and 60%. Tickets must be purchased in advance and are subject to availability. Advance tickets go on sale up to 12 weeks before travel.

Seat reservations

Seat reservations will be automatically included when they are available.

How to collect your ticket

- Fares are e-vouchers also known as TOD (Ticket on delivery).
- Tickets must be collected locally at the self-ticket machines, located at most train stations or from a ticket window.
- **Tickets cannot be booked or collected from Heathrow Airport.**
- [Britrail Discounted fares e-voucher collection guide.](#)

Christmas and New Year 2018/19 travel:

Trains in the UK will undergo essential improvement and engineering work across the rail network from 22nd Dec 2018 to 2nd Jan 2019. Train services either this period will be very limited and some are not operating.

The following major improvement works will be undertaken during Christmas and into the New Year:

- **Eurostar trains do not run on 25 December.**
- London Victoria - all routes between London Victoria and Clapham Junction will be closed
- London Paddington - all lines closed on 23, 24 and 30 December
- London Liverpool Street / Stratford - a number of lines will be closed over the Christmas period

- London Euston - a reduced service will operate on most routes to and from the station.

For more information, please contact us

Request Type	Final Cancellation Fee
Refund	Carrier Penalty + \$30 per sector
Reissue	Carrier Penalty + \$20 per sector

Carrier Penalties can be found on your ticket

All ATOC refunds and After Sale requests must be submitted within 23 days of the train's travel date.

Refund requests can be emailed to refunds@railplus.com.au

Exchanges can be made locally: £10.00 per ticket plus any fare difference.

Tickets are not refundable if defaced with pen marks, ripped in half, or if unreadable.

Tickets have strict conditions for refunds.

All refund requests must be submitted within Australia.

Advance fares

Exchange conditions:

- Non-exchangeable within Australia/New Zealand. Amendments can ONLY be made in Britain
- Possibility to change the time or date of travel before departure of the first reserved train
- Origin, destination, train company and route must remain the same
- If a cheaper fare is available, the difference will not be refunded
- Reissues must be done by 6pm on the day before the date on the ticket.

Refund conditions:

- Non-refundable

Anytime fares

Exchange conditions:

- Tickets have strict conditions for reissues.
- There are no restrictions on when you can travel, as long as the journey is completed within a calendar month for 'Anytime' tickets and on the date shown on the ticket
- For reissue requests, passengers must purchase the replacement ticket.
- You may upgrade your ticket upon payment of new fare, if you're continuing the journey to a further station or upgrading to First class.
- Reissues must be done by 6pm on the day before the date on the ticket.

Refund conditions:

- £10 Carrier Penalty plus \$30 cancellation fee per ticket.
- All refunds and After Sale requests must be submitted within 23 days of the train's travel date

Off-peak fares

Exchange conditions:

- You will need to cancel and buy a new ticket if you are changing the date of travel.
- We advise that you check at the station before travelling: you may find you don't need to pay an additional fare as long as your outward travel date remains the same.

Refund conditions:

- Non-refundable

UK Train Tickets Fact Sheet

jetstar.railplus.co.nz/index.cfm?event=factsheet&page=uk-train-tickets§ion=uk-by-rail